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of mind—since 1985"

# Data Recovery Worksheet

To ensure the best possible recovery, we need to know a few details about the drive (or media), and the computer system it is used with. Please provide us with as much information as you can.

## All Operating Systems

Windows • WindowsNT •  
Windows XP • DOS • Mac OS •  
NetWare • OS/2 • SGI • Sun • UNIX

## All Storage Media

Hard Drive • Disk Array  
CD • DVD • Floppy Disk  
Iomega Zip & Jaz • SyQuest  
Bernoulli • Nomai •  
Magneto-Optical • Digital Film

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Standard 1-2 Business Day  
Economy 5-7 Business Day  
Priority 24 Hour Service  
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Federal & State Contracts  
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## Recommended by:

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Iomega • Maxtor • Micron  
Motorola • Novell • Panasonic  
Quantum • Samsung • Seagate  
Silicon Graphics • Sony  
Sun Microsystems  
Symantec • SyQuest  
Toshiba • Western Digital  
& all major manufacturers

**Certified to Maintain all  
Drive Warranties**

## Drive/Media

Manufacturer/Model Number of the Hard Drive:	Physical Capacity of the Hard Drive (or media): MB   GB (Circle One)
Drive Interface: <input type="checkbox"/> ATA/IDE <input type="checkbox"/> USB <input type="checkbox"/> SCSI <input type="checkbox"/> FireWire	Is the drive divided into volumes (partitions)? Yes   No (Circle One) If Yes, How Many: _____

## Operating System

Operating System: <input type="checkbox"/> Windows <input type="checkbox"/> Mac OS <input type="checkbox"/> DOS <input type="checkbox"/> UNIX <input type="checkbox"/> Netware <input type="checkbox"/> Other: _____	Operating System Version: _____ (NT, XP, 98, etc.)
If <i>Windows 2000</i> , is the drive set up as: FAT16   FAT32   NTFS (Circle One)	If <i>Windows NT</i> , is the drive set up as NTFS? Yes   No (Circle One)

## Symptom & Recovery

Please describe the problem with the drive or media (include specific error messages if displayed): _____ _____ _____
What recovery attempts have been made to resolve this problem (Utility software used, etc.): _____ _____ _____
Please list the most important files, folders, and directories & applications & used to create them: _____ _____ _____

## Contact Information

Name:	Company:
Address:	City:
State:	Zip Code:
Telephone:	Fax Number:
Cell-Phone:	Email Address: